

PwC Plus Article

By Joint Committee | 31. Juli 2018

Final report on the application of the existing Joint Committee Guidelines on complaints-handling to authorities competent for supervising the new institutions under PSD2 and/or the MCD (JC/2018/35)

ESMA and the EBA are proposing to develop complaint handling guidelines for the investment and banking sectors that are identical to the existing EIOPA guidelines for the insurance sector.

Schlagwörter

Anlegerschutz, Bankenaufsicht (Europäische und Internationale Organisationen), Beschwerdebearbeitung, Mortgage Credit Directive (MCD) / Wohnimmobilienkreditrichtlinie, Verbraucherschutz, Zahlungsdienste / Payment Services

FS-Branche(n)

Banking & Capital Markets, Insurance, Asset & Wealth Management

Themen

Risk & Regulation

Verfasser

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