

PwC Plus Article

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IOSCO issues sound practices to assist members in enhancing complaint handling and protect retail investors

The Board of the International Organization of Securities Commissions today published a report that sets forth nine Sound Practices aimed at assisting its members in developing and improving their complaint handling procedures and mechanisms for retail investors.

**Schlagwörter**

Anlegerschutz, Beschwerdebearbeitung, Compliance, Wertpapieraufsicht (International)

FS-Branche(n)

Banking & Capital Markets, Asset & Wealth Management

Themen

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