

## PwC Plus Article

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# The EBA publishes final draft technical standards on complaints handling for issuers of asset referenced tokens (EBA/RTS/2024/02)

**The European Banking Authority (EBA) today published the final draft Regulatory Technical Standards (RTS) that set out the requirements, templates and procedures for handling complaints received by issuers of asset reference tokens (ARTs).**

## Keywords

Bankenaufsicht (Europäische und Internationale Organisationen), Beschwerdebearbeitung, Cryptocurrencies (Virtual Currencies)

## FS-sector(s)

Banking & Capital Markets, Asset & Wealth Management

## Topics

Risk & Regulation

## Issuing Body

EBA - European Banking Authority